FAQ's

How should I register for the Narayana Crash Course?

Open URL- https://crashcourse.narayanagroup.com
Click on Registration-- Select State, District
Enter your mobile number and Get OTP
Enter Student Information and click on Submit.
Check the Payment Info And proceed to pay.

What if I don't receive OTP on my Registered Mobile Number during the registration process?

If you don't receive OTP, you can –Click on Resend OTP option, to receive new OTP. Please check for SMS inbox memory or weak mobile signals.

How many days of crash course is there?

45 Days of crash course for IIT JEE Main/Advanced & NEET. There are previous papers, mock tests, Live classes, Assignments for you to practise and be prepared.

How are we going to take live class and what about the timings?

Live classes will be conducted via Zoom call by our experts and for timing you need to visit on schedule.

Is there any Last Date of getting enrolled in a Narayana Crash Course?

There is No Last Date of enrolment as such, But batch starts from 11th April 2020, So enroll before that.

Can I cancel my subscription mid term and will I get any money refunded?

No refund will not be available once registered unless there are any issues in the platform.

I want to cancel my subscription? What will be the process?

No refund will not be available once registered unless there are any issues in the platform.

How can I make the payment?

You can pay only through online using following methods:
1. Debit/Credit card
2. Net banking (NEFT/RTGS)
3. UPI/Paytm

Is this Online Crash Course free of cost?

No, Immediately after you pay online, You will get the credentials.

How can I reset my password?

Click on your name and then profile. Then click on set password, and then save changes.

When will the scheduled results be declared?

Within thirty minutes after you submit, you can see the result.

How can I attempt the test?

When you log in, Go to the test, then you will find the list of exams. Click on the exam you wish to take, then you will see syllabus and instructions. Accept the Terms and Conditions in the instructions page and click on Proceed to take the exam.

Until when is the registration open?

It depends on the package you purchase. You can enroll into JEE Main package on or before 11th April 2020.

Can I attempt these tests offline or I have to attempt it online?

You need to be online to start and submit the test. But you can take the test offline after starting the test.

Can I download the question papers?

No

Do I have to register for a particular time-slot?

No. Once registered, you can attempt mock tests and previous papers anytime.

Where can I take the Narayana Crash Course and on which devices?

You can take the Narayana crash course via the web, supported only on desktop browser/app. For the desktop browser, we recommend using the latest version of Chrome (version 77 & above) or Firefox (version: 68 & above). Private mode or Incognito mode is recommended for the best test taking experience.

What happens if there is power failure or the internet gets disconnected while I am taking the test?

You can continue taking the test as long as there is power in the device even without the internet. But, you need the internet to submit the exam.

Can I switch devices while taking the Mock Test?

Yes. Students are allowed to change the device once they begin the mock test. Before changing the device, ensure you click on the 'Sync' button on the test screen to save the responses.

I have forgotten my Username & Password, how to get my Password?

Click on forgot password and you can reset it.